



VPS' SmartAlarms instantly secure HSS Hire's retail outlets.

BACKGROUND

HSS Hire is a national supplier of tool and equipment hire, with over 250 outlets in the UK and Ireland. The company provides complete equipment management and hire services to big businesses, trade and DIY customers via retail outlets and its website.

SITUATION

If the hard wired alarm systems fail at any of HSS Hire's branch locations, it can leave the outlet in a vulnerable position, with security and insurance implications.

As all of its stores hold expensive tools and plant equipment, the company urgently requires security in the absence of broken alarm systems.

OVERVIEW

| | |
|-------------------|--|
| SECTOR | Retail |
| CUSTOMER | HSS Hire |
| CHALLENGES | <ul style="list-style-type: none"> • Failure of existing alarm system • Valuable equipment left unsecured • Immediate solution required |
| SOLUTION | <ul style="list-style-type: none"> • VPS SmartAlarm |

“Working with VPS allows our stores to remain secure in the event alarm lines fail.”

Bob Plunkett
Facilities Co-ordinator





SOLUTION

VPS always advises HSS Hire to use its SmartAlarm, which is a free-standing temporary alarm that can be installed in minutes. The SmartAlarm does not require mains power or a telephone line, as it runs off a long-life battery and communicates over the GSM mobile phone networks. This provides full security without the cost implications of hiring on-site security guards.

A SmartAlarm can be paired with up to 19 remote wire-free sensors which can be any combination of Passive Infrared movement sensors (PIRs) or smoke detectors. The sensors can be placed anywhere within radiorange of the unit ensuring that the site is protected the entire time.

Once installed, the alarm is fully monitored 24 hours a day and any activation (intruder, fire or flood) will result in an immediate alert being raised at our monitoring station. In the instance of HSS this is followed up with a phone call to the designated key holder, normally a uniformed security officer appointed by VPS.

It also has many advanced features, such as Auto-Arming, which means the SmartAlarm will re-arm itself at a pre-arranged time of day, if a visitor forgets to reset the system.

On the occasion that one of HSS Hire's alarms fail, the company can contact VPS to have the alarm installed in the building on the same day. VPS crew members will then revisit the site a few weeks later to remove the system once the hard wired alarm has been repaired.

OUTCOME

The VPS SmartAlarm is always highly effective and efficient for HSS Hire's needs and requirements compared to hiring guards. The company is pleased with the ongoing service and major cost savings.

“Having an alarm system fail can be a chaotic and worrying situation, but VPS always responds quickly, enabling us to feel our sites are secure and the service we receive is always time efficient and cost effective.”

Bob Plunkett
Facilities Co-ordinator



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