



## VPS INSIGHTS

# VPS INSIGHTS CUSTOMER PORTAL – A SMARTER WAY TO MANAGE VACANT PROPERTY

VPS Insights is our industry-leading customer portal. It was designed and built by our own development team, in close consultation with the people who will use the system each day – our customers.

VPS Insights is a sophisticated, content rich platform with a simple, adaptive design and an easy to use dashboard structure. Using VPS Insights, our customers can access all current and historical data for every property protected for them by VPS.

With VPS Insights, everything you need to know from inspections to actions required, maintenance to meter readings, from risks to readiness for re-letting is now in one place and at your fingertips.

### AT A GLANCE:

- Transparency and accountability – customers can track and monitor VPS performance and service delivery
- Real-time customer specific data for every property we look after, including legacy data and unprotected properties
- Allows property managers to provide detailed performance data to their clients
- Includes live risk assessment tool, highlighting increased localised crime levels
- Customisable for specific customer portfolios and service profiles
- Detailed, downloadable MI and reports, meter readings and individual job sheets
- Easy to use, faster and more efficient





## KEY BENEFITS

When you hire a property management company, you want to get a complete picture of what's happening with your vacant property on regular basis, for example, what the current condition of a property is, what the latest water meter parameters are, if any maintenance is required and more.

As vacant property management experts, we have launched our new vacant property management portal - VPS Insights - helping you gain complete visibility into your property.

VPS Insights provides a transparent, real-time view of all the properties we manage on your behalf, with access to detailed reports on status, issues, actions and risk data.

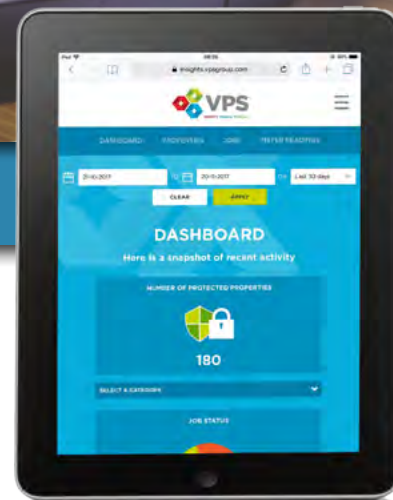
Designed and built in-house, VPS Insights has been developed in partnership with our customers. Property Managers can access data via a PC or tablet, drill down for more information, and update their clients with summary reports.

The new portal provides unparalleled levels of transparency

and accountability. You can track and monitor our performance and service delivery using real time data, as well as accessing legacy information for your protected properties.

For Property Managers, VPS Insights provides detailed management information and and status updates to your clients.

VPS Insights uses a clean, modern, graphically-led interface to present overview information and increasingly detailed data as you drill down.



The portal software is mobile-friendly and works extremely well on tablets, so can be easily accessed away from the office and out in the field.

For more information, or to request a demonstration, please visit [www.vpsgroup.com/vps-insights](http://www.vpsgroup.com/vps-insights)

